

MYSTIC MOUNTAIN GUEST GUIDELINES AND CHECK OUT

Updated June 2024

CHECK-OUT is 10:00 AM No early Check-in or late checkout
Subject to additional charges.

CHECK OUT PROCEDURE:

Keeping in mind this is a rental home and not a hotel, guests are expected to leave the home in a clean, respectful manner. We do not require you to spend your last few hours of vacation time deep cleaning. However we do kindly ask that you demonstrate respect for our home and the property you have enjoyed and leave it in a similar manner in which you found it. Over all... we just want to see that you have made an effort to honor our hospitality.

GUEST DEPARTURE CHECK OUT CHECK LIST:

- All owners possessions, belongings and furnishings are left in good order
- No damage is done to unit or its contents, beyond normal wear and tear.
- **Turn off all heaters, air conditioners, TV's, lights,** coffee pots, and kitchen appliances.
- **Trash:** We provide 4 large trash bins for your one week stay. All trash needs to be contained in the black trash bags or recycle bin with the lids on prior to check out. No over flow!
- Any excessive trash over and above this, we respectfully ask guests to personally remove before check out. (See posted signs in garage) FYI No trash pick up is available in our area.
- **Dirty dishes are placed in the dishwasher** and cleaning cycle started.
- **Bedding** is not stripped from bed. However please indicate for staff if a bed was used.
- **Soiled towels are placed in white laundry baskets** and placed in laundry room. Please start a wash load of bath towels before departing on this setting: **Quick Wash + Extra Power + Warm/Hot Water + Spin Level on High**
- **All children's games, toys, puzzles,** DVD's are returned to original shelves
- **Key is left on the kitchen table** along with garage door opener, all doors are locked and front door is left locked. Lost keys or garage opener will result in a \$20/50 replacement fee

STREAMING / NETFLIX: Guests are responsible to LOG OUT of their personal accounts upon check out.

TO LOG OUT OF NETFLIX BEFORE CHECK OUT ON EACH TV:

1. Log in and click on your account icon.
2. On the left side Menu, scroll down to the bottom to "Notifications"
3. Scroll right to "Get Help" and click on it.
4. Scroll down to bottom of menu to "Sign out"
5. Click "Yes!" Are you sure you want to sign out?

RED GUEST BOOK: We love to hear from our guests! Please tell us a bit about your stay before you go. Our future guests will enjoy reading about your experience as well.